



EZLYNX GUIDE

HOW TO QUOTE USING THE ONLINE RATER

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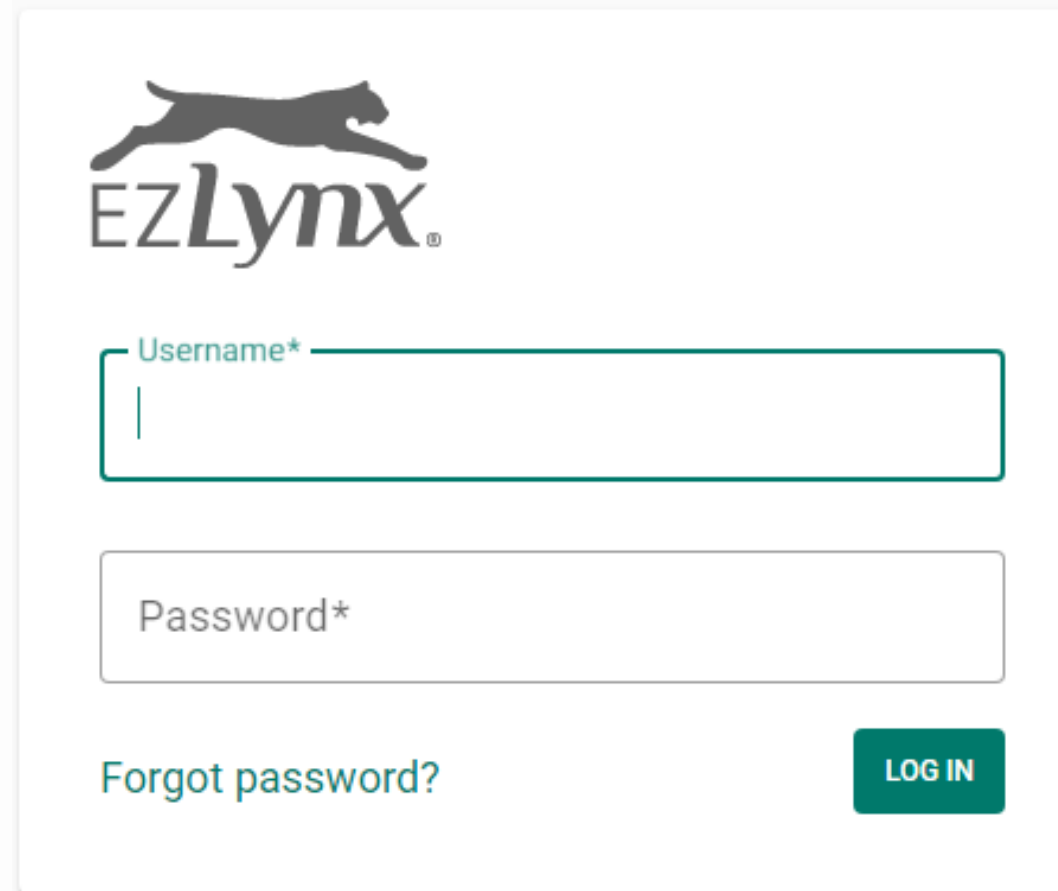
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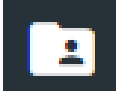
LOGGING INTO THE WEBSITE

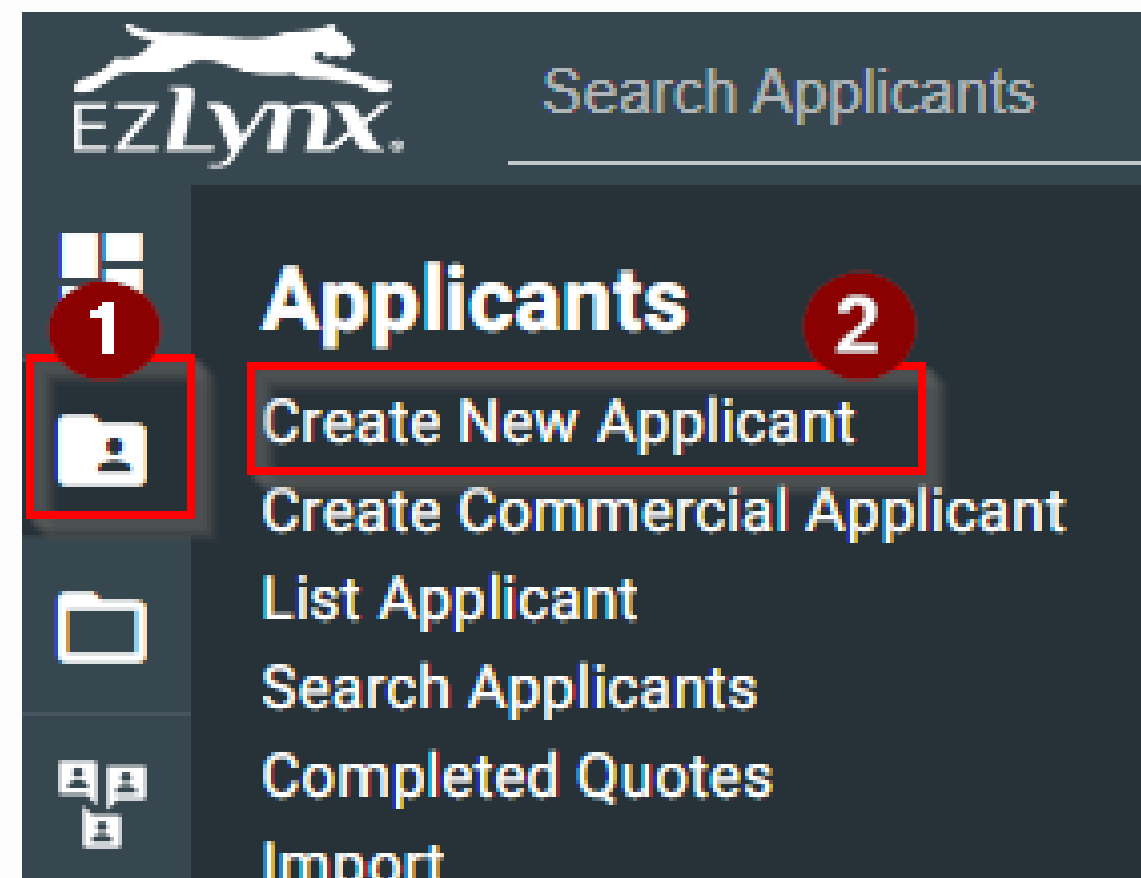
1. Go to the EZLynx Website: <https://app.ezlynx.com>
2. Login using the username from your EZLynx Welcome Email and the password you created.

The image shows a login form for the EZLynx website. At the top is the EZLynx logo, which consists of a black silhouette of a leaping lynx above the text "EZLynx" in a serif font. Below the logo are two input fields. The first field is labeled "Username*" in a teal color and has a teal border. The second field is labeled "Password*" in a grey color and has a grey border. Below the password field is a link that says "Forgot password?" in teal. To the right of this link is a teal button with the text "LOG IN" in white, uppercase letters.

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CREATE A NEW APPLICANT

1. On the left-hand side, hover over the Applicant icon 
2. Click on "Create New Applicant"



1. On the next screen, fill out the information for your client. Highlighted fields are required. Fill out as much information as you have available to you.

Ezlynx Search Applicants

Personal Lines Applicant [PRE-FILL HOME](#)

Applicant Info

☐ VIP

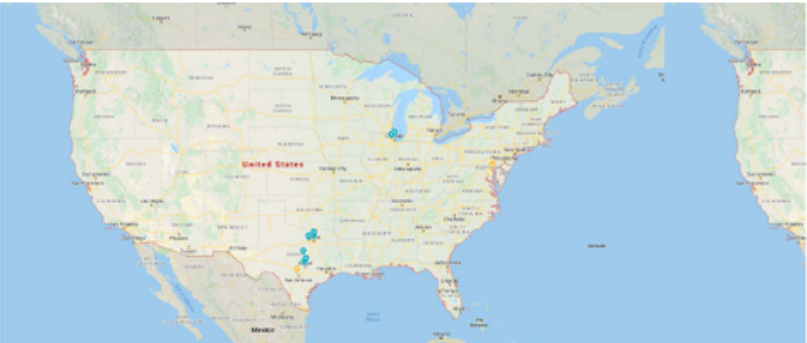
Prefix	First Name * First name is required to proceed	Middle Initial	Last Name * Last name is required to proceed
Suffix	Address State * Address State is required to proceed	Postal Code * Postal code is required for rating	Maiden Name
Gender * Gender is required for rating	DOB * Date of birth is required for rating	Marital Status * Marital Status is required for rating	SSN
DL #	DL Status Valid	DL State	Education
Industry * Industry is required for rating	Occupation	Prior Employer In Years	Applicant Type
Customer Since 10/28/2022	Account Name	Assigned To Vickie Loring	Lead source

Contact Info

Primary Address

Address Type
Home

Address * Address Line #1 is required for rating	Unit
Address Line 2	City * City is required for rating
State * State is required to proceed.	County * County is required for rating
Postal Code * Postal code is required	Postal Code Suffix
Years At Address *	Months At Address



You are now ready to start a new quote:

1

SAVE **GO TO AUTO** **GO TO HOME** **GO TO DWELLING FIRE**

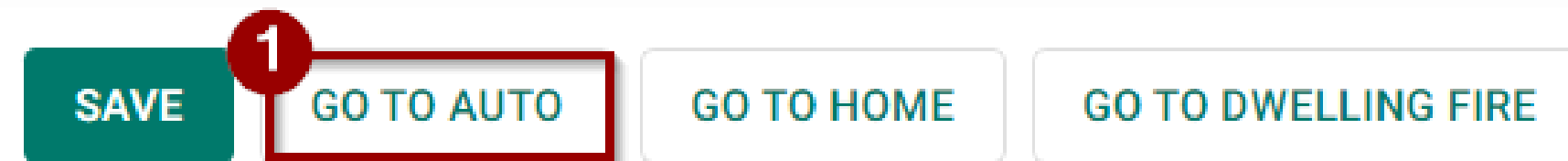
  

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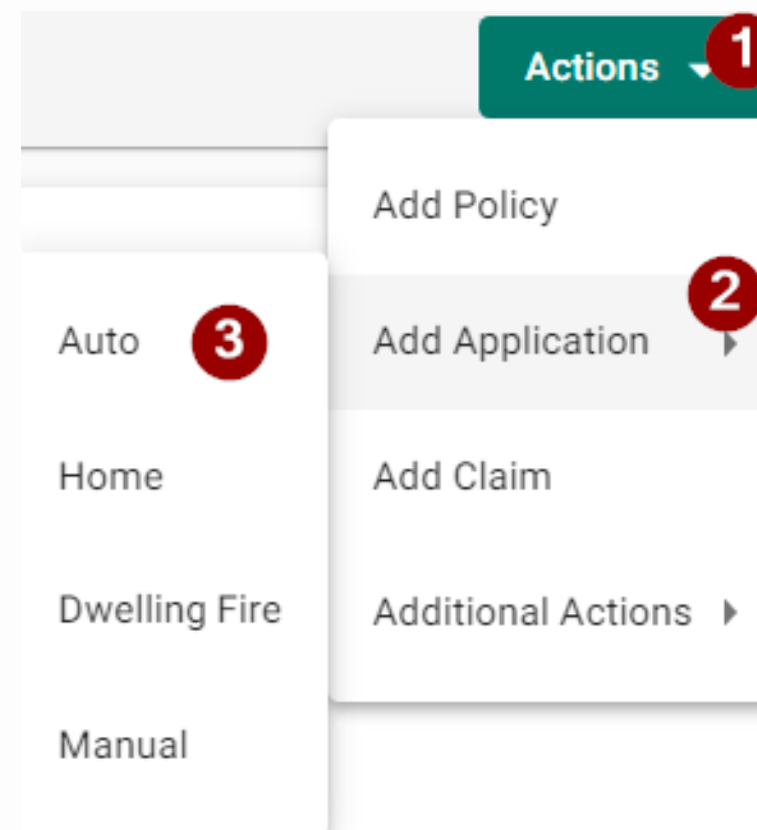
HOW TO QUOTE AN AUTO

There are two ways to start an **Auto** quote in EZLynx:

- From the **Details** tab where your Applicant information is, click on the "**GO TO AUTO**" button



- From the **Overview** tab, click on the "**Actions**" button, click "**Add Application**" then click "**Auto**".



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You will land on the **General Information/Rating** screen. On this screen, you will choose the carriers you would like to quote.

You can click on the "Select All Carriers" switch if you want to run quotes with all available carriers.

✓

Select Carriers

Select All Carriers

CSE Insurance Group

Hartford

8 out of 8 C

After you have chosen your carriers, click on the **Policy Info** button to proceed.

POLICY INFO

On the **Policy Info** screen, you will complete all of the highlighted fields.

 Policy Information

Prior Carrier *

Prior Carrier is required for rating

Prior Policy Premium

Prior Policy Expiration Date *

Prior policy expiration date is required for rating

Years with Prior Carrier *

0

Months *

0

Prior Liability Limits *

Prior Liability Limits is required for rating

Years with Continuous Coverage *

0

Months *

0

Prior Policy Term *

Prior Policy Term is required for rating

New Policy Term *

New Policy Term is required for rating

Package *

Package is required for rating

Effective Date (New Policy) *

Effective Date is required for rating

 Additional Carrier Questions

Multiple

Paperless

No





* Any coverage declined, cancelled, or non-renewed during the last three years?

No



* Program

Non-Public Employee

Once complete, click on the **Drivers** button

A green rectangular button with the word "DRIVERS" in white capital letters.

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On the **Drivers** screen, you will complete all the information for each Driver that should be rated. Click on the "Add Driver" button for each additional driver.

ADD DRIVER

✓ Primary Insured

First Name *

John

Last Name *

Smith

DOB *

1/1/1950

Gender *

Male

Marital Status *

Single

Relationship

Insured

⚠ Additional Driver

⬇

✕

First Name *

First Name is required for rating

Last Name *

Last Name is required for rating

DOB *

DOB is required for rating

Gender *

Gender is required for rating

Marital Status *

Marital Status is required for rating

Relationship *

Relationship is required for rating

Click the **Vehicles** button to move forward.

VEHICLES

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On the **Vehicles** screen, you will complete all the information for each of the client's vehicles. If there is an alternate garaging address, you will add it on this screen.

Always enter the **VIN**. Once entered, click on the search icon to prefill the vehicle info.

If the vehicle is **pre-1981**, you will need to email us the info so we can add it to the quote.

Enter a **maximum** of 4 vehicles as some carriers will not quote w/more than 4.

ADD ALTERNATE GARAGE ADDRESS

ADD VEHICLE

Vehicle 1

VIN *

VIN is required for rating

Year *

Year is required for rating

Make

Model

Sub-Model

Make sure to include an accurate purchase date and odometer reading. This can affect the rate.

Purchase Date *

Vehicle Purchase Date is required for rating.

Passive Restraints

Anti-Lock Brakes

Daytime Running Lights

Cost New Value

Anti-Theft

Vehicle Use *

Vehicle Use is required for rating

Annual Miles *

Annual Miles is required for rating

Current Odometer *

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At the bottom of the **Vehicles** screen is the **Vehicle Assignment** section. Driver/Vehicle assignments are required for every auto quote in EZLynx.

Vehicles are listed across the top of the section, and **drivers** are listed down the left side. The assignments must total 100% under each vehicle and there always must be a primary driver. If you have two drivers, please enter at least 51/49 instead of 50/50 so that one driver is primary.

 Vehicle Assignment

Drivers	2022 TOYOTA COROLLA SE
John Smith	100
TOTAL USE PER VEHICLE 100%	

Click the **Incidents** button to move forward.

INCIDENTS

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If there are any known **incidents**, please add them on this page.

☒ Accidents

ADD ACCIDENT

☒ Violations

ADD VIOLATION

☒ Comp Losses

ADD COMP LOSS

Click the **Coverage** button to move forward.

COVERAGE

Complete the requested coverage on this screen. Our **office minimums** are **\$100/300/100**. Include any credits your client may be entitled to and fill out the coverages for each vehicle. If all vehicles will have the same coverage, click on the "**Apply Coverage to all Vehicles**" button to save time.

General Coverage

Bodily Injury *
100/300

Uninsured/Underinsured Motorist *
100/300

Property Damage *
100000

Medical Payments *
1000

State Specific Coverage - CA

Uninsured Motorist Property Damage

Credits

Residence is *
Home (owned)

Multipolicy Discount

Retirement Community

AAA Membership Discount

Applicant has a company car insured elsewhere

Apply Coverage to all Vehicles

Vehicle 1

2022 TOYOTA COROLLA SE

Comprehensive *
500

Collision *
500

Towing & Labor *
100

Rental Expense *
50/1500

Stated Amount

Loan/Lease Coverage

Waiver Collision Damage

Liability Not Required

Full Glass

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Make sure to answer any **carrier questions** that appear on each screen.

Carrier Questions


Multiple

Repair Or Replacement Cost Coverage

No


NatGen
PREMIER

* Auto Security Plus

Yes

✓ Additional Carrier Questions


Safeco Insurance
A member of Liberty Mutual Group

Safeco Optimum Package Plus (all Vehicles)

Yes

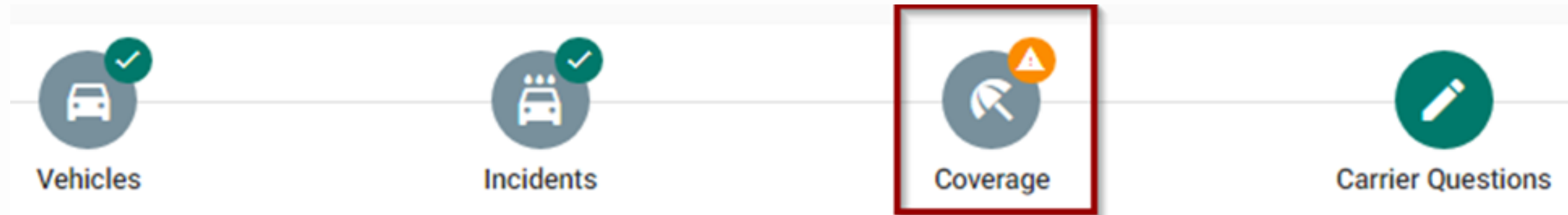
Click the **Carrier Questions** button to move forward.

CARRIER QUESTIONS

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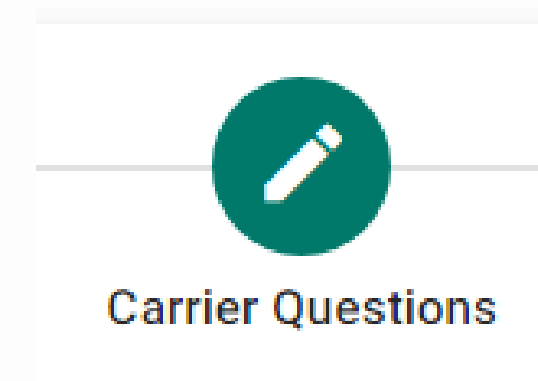
If you get an error message that says you cannot move forward due to missing information, look across the top, if any prior sections do not have a green checkmark, go back to that sections, and complete the missing information.

! This auto application is currently incomplete or has errors. Correct the issue(s) detailed on the Invalid tab and return to this location in order to retrieve any additional carrier questions.



Once you have completed the missing information and have green checkmarks, you can move forward.

Click the **Carrier Questions** icon from across the top to go back to that section.



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On the **Carrier Questions** page, you will need to answer the highlighted questions as well as make sure that the prefilled answers are correct. If the carrier is asking for a supporting policy number (if quoting w/MPD) and they don't have one already, you can enter a *fake* number. See the [tips page](#) of this guide for numbers you can use.

Home

Estimated Premium (12 Months) **No Matches Found**

Hide Prefilled Answers

Rating

Policy Info

Dwelling Info

Coverage

Endorsements

Carrier Questions

Valid

Carrier Questions

Multi-Policy Discount

Auto with Same Producer

* Producer Code

45138-45138

* Water Damage

None

* Water Detection Device

No

* Supporting CSE Auto Policy Number

123456489

Other Structures Increased Limits

* Gas Shut Off Valve

No

Program

* Multi policy credit umbrella

Once all questions are complete, click on the **Finish** button.

FINISH

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On this screen, it will tell you if your application is complete or if you are missing information. If information is required, you will need to fix it.
The SSN for an applicant in California is not required. Other states may require it.

If everything is complete, **you can either** request a finalized Auto quote or you can continue on to quoting the home.

If you want to quote the Home, click on the "**GO TO HOME**" button

GO TO HOME

If you want to finalize your Auto quote, click on the "**SUBMIT TO CARRIERS**" button

SUBMIT TO CARRIERS

EXIT

GO TO HOME

For instructions on **submitting to the carriers**, click here: **Submit to Carriers**

For instructions on **quoting the Home**, click here: **Quote a Home**

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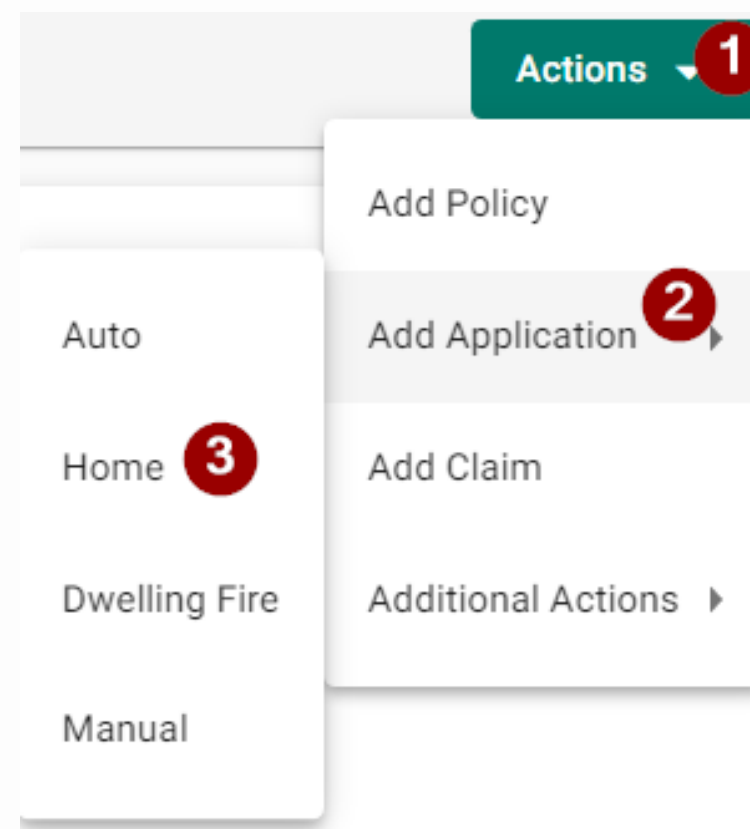
HOW TO QUOTE A HOME

There are two ways to start a **Home** quote in EZLynx:

- From the **Details** tab where your Applicant information is, click on the "GO TO HOME" button



- From the **Overview** tab, click on the "Actions" button, click "Add Application" then click "Home".



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On the **General Information/Rating** screen, select the policy type you are quoting:

⚠

General Information

Rating State: CA

Select Quote Template

▼

APPLY

Policy/Form Type *

Policy/Form Type is required for rating

--Select--

H03 - Dwelling

H04 - Renters

H05/H5A

H06 - Condo

1

You will then select the carriers you would like to quote.

✓

Select Carriers

Select All Carriers

CSE Insurance Group

Hartford

Once all questions are complete, click on the **Policy Info** button.

POLICY INFO

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Complete all the **required information** including the multiple carrier questions. Some answers will open additional questions. Make sure you answer each question.

Policy Information

Prior Carrier *

Other Standard

Expiration Date (current policy) *

11/1/2022

Prior Policy Premium

Years with Continuous Coverage *

More than 15

Months *

0

New Policy Term - 12 Month

Quote as Package *

Yes

Effective Date (New Policy) *

11/1/2022

Underwriting Information

Has property insurance been cancelled, declined or non-renewed in the last 5 yrs?

of Employees

0

Is the home under construction?

Trampoline

Is there a business or daycare on the premises?

Is there a swimming pool on the premises?

Swimming Pool Type *

In Ground without Slide

Is the swimming pool fenced?

Dog Information

Are dogs on the premises?

Additional Carrier Questions

CSE
INSURANCE GROUP

* Is the dwelling being purchased through a distressed financial sale?

No

* Is the property in pre-foreclosure, foreclosure or bankruptcy?

No

* Has the Applicant/Co-Applicant had one or more of the following in the last three years: any liability or theft loss; any criminal conviction; any bankruptcy filing; any judgment against them?

* Business Source

Once all questions are complete, click on the **Dwelling Info** button.

DWELLING INFO

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Answer all **highlighted** questions. Completing all of the fields will provide a more accurate quote.

If the **Dwelling Address** is different then the address that was listed on the **Applicant Details** screen, you can click on the "**Add Dwelling Address**" button to quote a different address.

Make sure to add any known **losses** from w/in the last 5 yrs.

Loss Information

ADD LOSS

Home

Estimated Premium (12 Months)

Rating

Policy Info

ADD DWELLING ADDRESS

Dwelling Information

Home Info

Dwelling Usage *

Occupancy Type *

Once all questions are complete, click on the **Coverage** button.

COVERAGE

[Back to Table of Contents](#)

Complete all the requested **coverage options** and answer all the **carrier questions**.
Our office **minimum** for Personal Liability is **\$300,000**.

Rating

Policy Info

Dwelling Info

Coverage

Endorsements

Coverage Information

General Coverages

Dwelling *
\$400,000

Est. Replacement Cost *
\$350,000

Personal Property (default)
\$100,000

Personal Liability *
300000

Medical Payments *
5000

All Perils Deductible *
1000

Wind Deductible

Financial Interests Information

Financial Interests on the property to be insured

☐ First mortgagee
 ☐ Second mortgagee
 ☐ Third mortgagee
 ☐ Cosigner
 ☐ Equity line of credit

of Other Interests *
0

Additional Carrier Questions



* Other Kemper Business - Auto

Yes

* Other Kemper Business - Umbrella

* Other Insurance Company

No

* Other Insurance Company

Once all questions are complete, click on the **Endorsements** button.

ENDORSEMENTS

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On the **Endorsements** screen, you will enter any **additional coverages** that you would like included with your quote.

Rating

Policy Info

Dwelling Info

Coverage

Endorsements

Carrier Questions

✓ Endorsements Information

Endorsements

Building Additions or Alterations

Ordinance or Law

50

Water Backup

10000

Increased Replacement Cost Dwelling Percentage

150

Increased Coverage on Credit Card

Increased Mold Property Damage

25000

Loss Assessment

Increased Limit on Jewelry,Watches and Furs

Identity Theft

Replacement Cost

Increase Liability

Personal Injury

Special Person

Once all questions are complete, click on the **Carrier Questions** button.

CARRIER QUESTIONS

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On the **Carrier Questions** page, you will need to answer the highlighted questions as well as make sure that the prefilled answers are correct. If the carrier is asking for a supporting policy number (if quoting w/MPD) and they don't have one already, you can enter a *fake* number. See the [tips page](#) of this guide for numbers you can use.

Rating

Policy Info

Dwelling Info

Coverage

Endorsements

Carrier Questions

Valid

Carrier Questions

bamboo.

Multi-Policy Discount

Auto with Same Producer

CSE

INSURANCE GROUP

* Producer Code

45138-45138

* Water Damage

None

* Water Detection Device

* Supporting CSE Auto Policy Number

CAA1234567

Other Structures Increased Limits

* Gas Shut Off Valve

Once all questions are complete, click on the **Finish** button.

FINISH

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On this screen, it will tell you if your application is complete or if you are missing information. If information is required, you will need to fix it.
The SSN for an applicant in California is not required. Other states may require it.

If everything is complete, **you can either** request a finalized Home quote or you can continue on to quoting the Auto (if you haven't already).

If you want to quote the Auto, click on the "**GO TO AUTO**" button

GO TO AUTO

If you want to finalize your Home quote, click on the "**SUBMIT TO CARRIERS**" button

SUBMIT TO CARRIERS

EXIT

GO TO AUTO

For instructions on **submitting to the carriers**, click here: **[Submit to Carriers](#)**

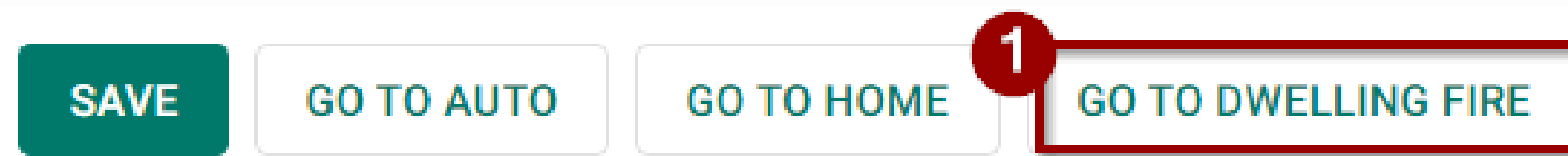
For instructions on **quoting the Auto**, click here: **[Quote an Auto](#)**

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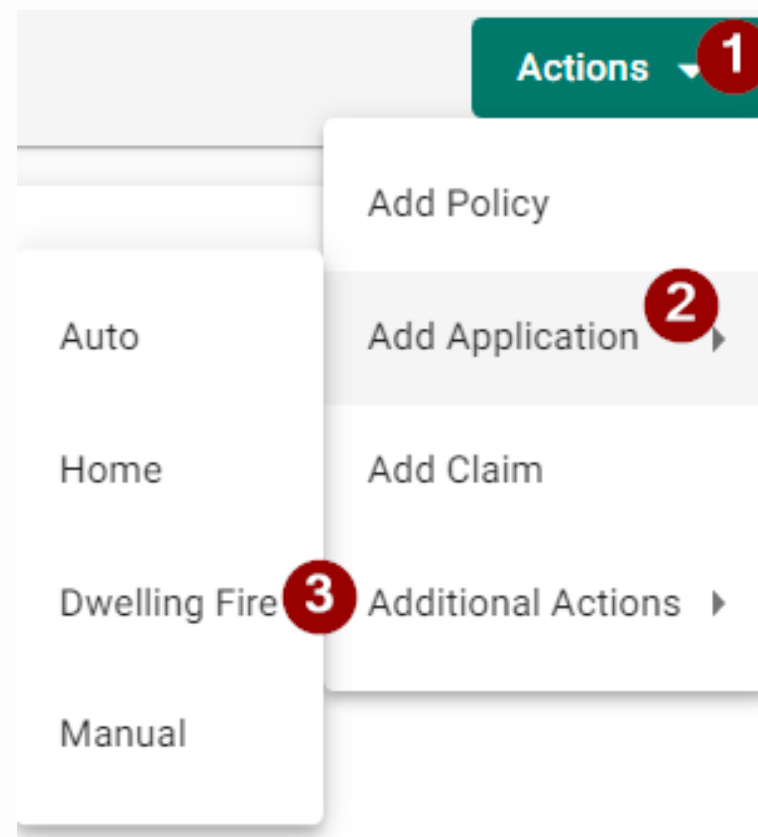
HOW TO QUOTE A DWELLING FIRE

There are two ways to start a **Dwelling Fire** quote in EZLynx:

- From the **Details** tab where your Applicant information is, click on the **"GO TO DWELLING FIRE"** button



- From the **Overview** tab, click on the **"Actions"** button, click **"Add Application"** then click **"Dwelling Fire"**.



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On the **General Information/Rating** screen, EZLynx should default the policy form type as a Special - DP3. If not, you will pick it from the drop down.

 General Information

Select Quote Template

APPLY

Policy/Form Type *

Special - DP3

1

You will then select the carriers you would like to quote. Not all carriers are in EZLynx, you can contact us to see if we have additional options available.

 Select Carriers

Select All Carriers

Bamboo Insurance

CSE Insurance Group

POLICY INFO

Once complete, click on the **Policy Info** button.

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Complete all the required information including the multiple carrier questions & underwriting information.

Policy Information

Prior Carrier *

Other Standard

Expiration Date (current policy) *

Expiration Date is required for rating(mm/dd/yyyy)

Prior Policy Premium

Years with Prior Carrier *

0

Months *

0

Both year and month cannot be zero

Years with Continuous Coverage *

0

Months *

0

Both year and month cannot be zero

Effective Date (New Policy) *

Effective Date is required for rating(mm/dd/yyyy)

There are additional carrier questions that require you to click on the "Show Carrier Questions" button. It is easy to miss and must be completed to get a rate.

Effective Date (New Policy) *

Effective Date is required for rating(mm/dd/yyyy)

SHOW CARRIER QUESTIONS

✓

Underwriting Information

How many units will be insured? *

1

Years with Property Insur

10

Once complete, click on the Dwelling Info button.

DWELLING INFO

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Complete the **Property Address** section w/the rental property address.

✔

Property Address

737 Southpoint Blvd, Petaluma, CA, 94954

Select Address

Address *

737 Southpoint Blvd

Unit

F

Address Line 2

City *

Petaluma

Complete the **Dwelling Information** section. Make sure to click on the "**Show Carrier Questions**" button again. Include any discounts & losses on this page.

⚠ Dwelling Information

Home Info

Dwelling Usage *

Dwelling Usage is required for rating.

Dwelling Type *

Dwelling Type is required for rating.

Number of Stories *

Number of Stories is required for rating.

Square Footage

Year Built *

Year Built is required for rating.

Construction Style *

Construction Style is required for rating.

Roof Type (main material) *

Roof Type is required for rating.

Exterior Walls *

Exterior Walls is required for rating.

of Wood Burning Stoves

Heating Type *

Heating Type is required for rating.

Secondary Heating Source Type

Burglar Alarm

Dead Bolt

Protective Devices

Fire Detection

Sprinkler System

Smoke Detector

Credits info

Multipolicy Discount

SHOW CARRIER QUESTIONS

Loss Information

ADD LOSS

Once all questions are complete, click on the **Coverage** button.

COVERAGE

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Complete all the requested **coverage options** and answer all the **carrier questions**.
Our office **minimum** for Personal Liability is **\$300,000**.

Rating

Policy Info

Dwelling Info

Coverage

Endorsements

✓ Coverage Information

General Coverages

Dwelling *

\$400,000

Est. Replacement Cost *

\$350,000

Personal Property (default)

\$100,000

Personal Liability *

300000

Medical Payments *

5000

All Perils Deductible *

1000

Wind Deductible

✓ Financial Interests Information

Financial Interests on the property to be insured

☐

First mortgagee

☐

Second mortgagee

☐

Third mortgagee

☐

Cosigner

☐

Equity line of credit

of Other Interests *

0

✓ Additional Carrier Questions

KEMPER Personal Insurance

* Other Kemper Business - Auto

Yes

* Other Kemper Business - Umbrella

* Other Insurance Company

No

* Other Insurance Company

Once all questions are complete, click on the **Endorsements** button.

ENDORSEMENTS

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On the **Endorsements** screen, you will enter any **additional coverages** that you would like included with your quote.

✓

Endorsements Information

Endorsements

Loss Assessment

Ordinance or Law
50

Increased Replacement Cost Dwelling Percentage
150

Personal Injury

Vandalism And Malicious Mischief

Earthquake

Earthquake Zone

Deductible

Percent Veneer

Exclude Masonry

Once all questions are complete, click on the **Carrier Questions** button.

CARRIER QUESTIONS

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On the **Carrier Questions** page, you will need to answer the highlighted questions as well as make sure that the prefilled answers are correct. If the carrier is asking for a supporting policy number (if quoting w/MPD) and they don't have one already, you can enter a *fake* number. See the [tips page](#) of this guide for numbers you can use.

Carrier Questions



* Producer Code

45138-45138

* Multiple Landlord

No

Water Damage Deductible

None

Habitability Exclusion

No

* Auto or Home?

Yes

* Earthquake or Umbrella ?

No

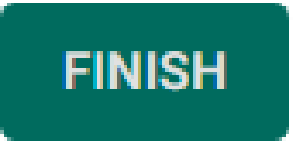
Backup of Sewers and Drains

None

Loss of Use - Extended Time

No

Once all questions are complete, click on the **Finish** button.

A dark green rectangular button with the word "FINISH" in white, bold, uppercase letters.

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On this screen, it will tell you if your application is complete or if you are missing information. If information is required, you will need to fix it.
The SSN for an applicant in California is not required. Other states may require it.

If everything is complete, **you can either** request a finalized Dwelling Fire quote or you can continue on to quoting the Auto or Home (if you haven't already).

If you want to quote the Auto, click on the "**GO TO AUTO**" button. If you want to quote the Home, click on the "**GO TO HOME**" button.

If you want to finalize your DP3 quote, click on the "**SUBMIT TO CARRIERS**" button

SUBMIT TO CARRIERS

EXIT

GO TO AUTO

GO TO HOME

For instructions on **submitting to the carriers**, click here: [**Submit to Carriers**](#)

For instructions on **quoting the Auto**, click here: [**Quote an Auto**](#)

For instructions on **quoting the Home**, click here: [**Quote a Home**](#)

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SUBMIT TO CARRIERS

You will see a list of the available carriers on this screen. Make sure the check boxes are selected for the carriers you would like to run quotes with.

Submit to Carriers

Select Carriers for Home/Auto quote

Carrier	LOB All, Home, A... ▼	Status
	☒ Home	
	☒ Auto	
	☒ Home	
	☒ Auto	ENABLED
	☒ Home	

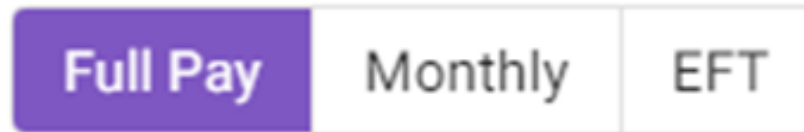
Click the **Submit** button to move forward.

SUBMIT

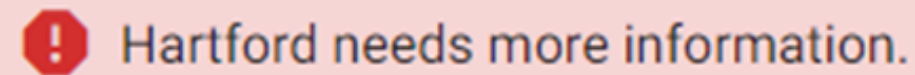
The rater will begin submitting to the carriers

On the next screen, you will see the rater start coming back with responses from the carriers.

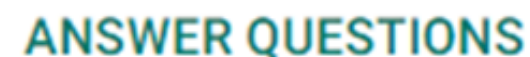
At this point, I recommend picking the **Full Pay** payment plan option at the top of the screen to get more quotes back. Not all carriers offer Monthly pay.



Some carriers will come back with rates, others may need more information. If the carrier needs more information, it will give you an error:



You will need to click on the **Answer Questions** button to see what info is needed.

A screenshot of a button labeled 'ANSWER QUESTIONS' in teal capital letters. The button has a white background and a thin grey border.

Answer any questions and then click the **Submit** button to submit the answers to the carrier. The rater will then try to obtain a rate for that carrier.

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Some carriers will not provide rates for various reasons. The carrier may decline the risk or they may need us to manually quote it outside of the rater.

If the carrier comes back with an error, simply contact our new business team and let us know that you received an error in EZLynx and would like us to assist with the quote. Examples of possible errors are below:

Carrier Message : Nationwide is not returning a rate for this risk via this interface . This is not a determination of eligibility. Msg No. 664 [14431].

Error : EZLynx waiting for input timeout. Please run the application again and input prompted values. Please contact EZLynx support for further assistance.

Carrier Error: GeneralFailure: Please quote this risk directly in the SafecoNow portal. If you have questions, please contact Safeco Agency Support at 877-566-6001. (81)

If the message tells you to contact the carrier, you need to contact us, not the carrier. If you are not satisfied with the premiums or there were no available carriers, please contact us so we can check our other markets.

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HOW TO REQUEST A FIRM QUOTE

Once you have decided on a quote, expand the quote information and click on the **Finalize Premium** button.

The screenshot displays a web application interface for 'Quote Results'. At the top, there are tabs: Overview, Details, Quotes (selected), Lead Info, Documents, Requests, and Activity. Below the tabs, there are two sections for 'Estimated Auto Premium' and 'Estimated Home Premium', both showing 'No Matches Found'. To the right of these is a 'Graph View' toggle. Below the tabs, there are three filters: 'Full Pay', 'Monthly', and 'EFT'; 'Scored (3)' and 'Non-Scored (0)'; and a dropdown menu for 'Premium: Low-High'. The main content area shows a quote for 'TRAVELERS' with a red umbrella icon. It includes a green bar representing the quote, a car icon, and the text '\$8,793 /12 mo'. A red box with a '1' highlights an upward arrow icon next to the price. Below this, there is a red box with a '2' highlighting a 'FINALIZE PREMIUM' button. To the right of the button is the text 'Ded-Increase Comp/Coll'.

A pop-up window will appear.

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Input any required information. At the bottom of the window, you can add any attachments you want to include with your submission.

Finalize Request

Incomplete Request

Comments

☐ Hide system comments

Sorting: Newest First

Add comment

Request Subject

Safeco Insurance Auto Finalize Premium for: Customer Name

Requested By

Agent's Name (Agency Name) on 4/22/20 5:51 AM

Underwriter

Market Access Provider Admin

Quote Summary

QUOTE DETAILS

Quoted Premium

\$5,163.40 @6 Month Premium

Quote Number

#####

Carrier

Safeco Insurance

LOB

Auto

Applicant

Customer's Name

Finalized Premium

\$0.00

Attachment

Quote Proposal

DRIVER INFO

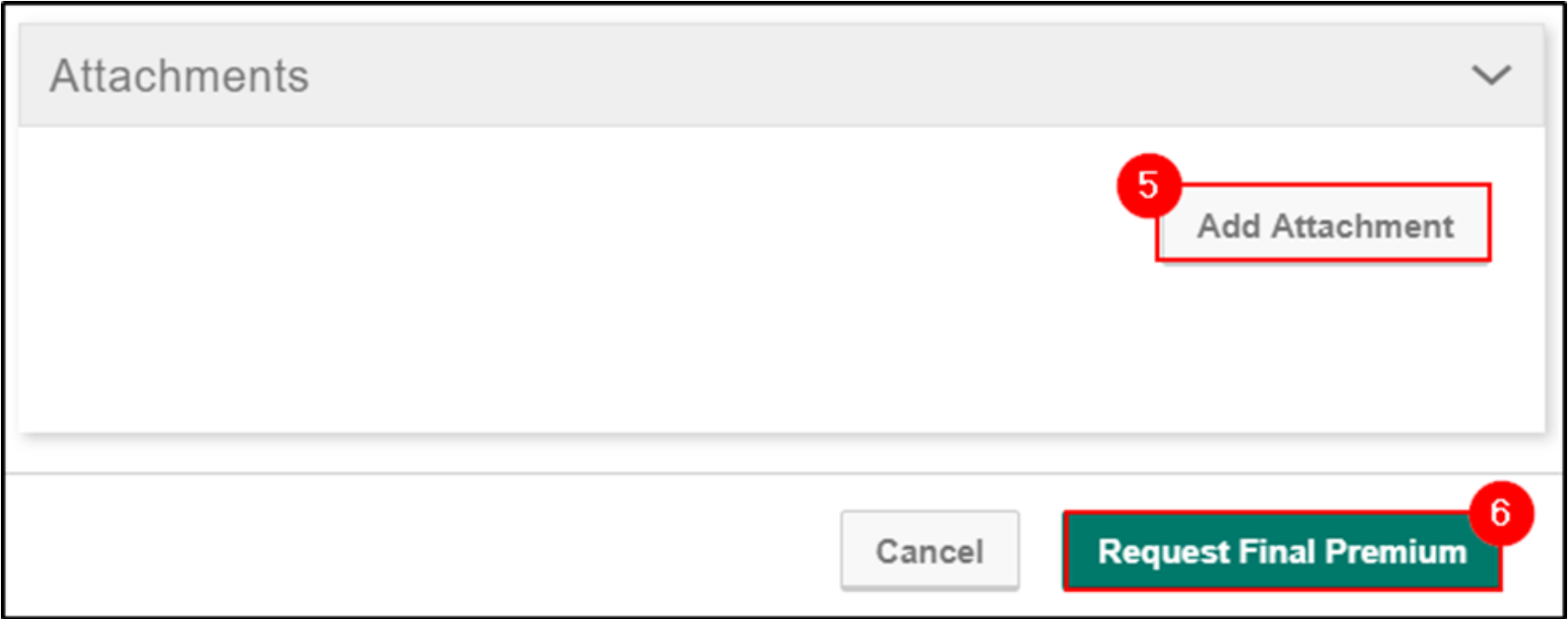
Name	DOB	DL	State
Customer Name	10/21/1986	#####	CO

Cancel

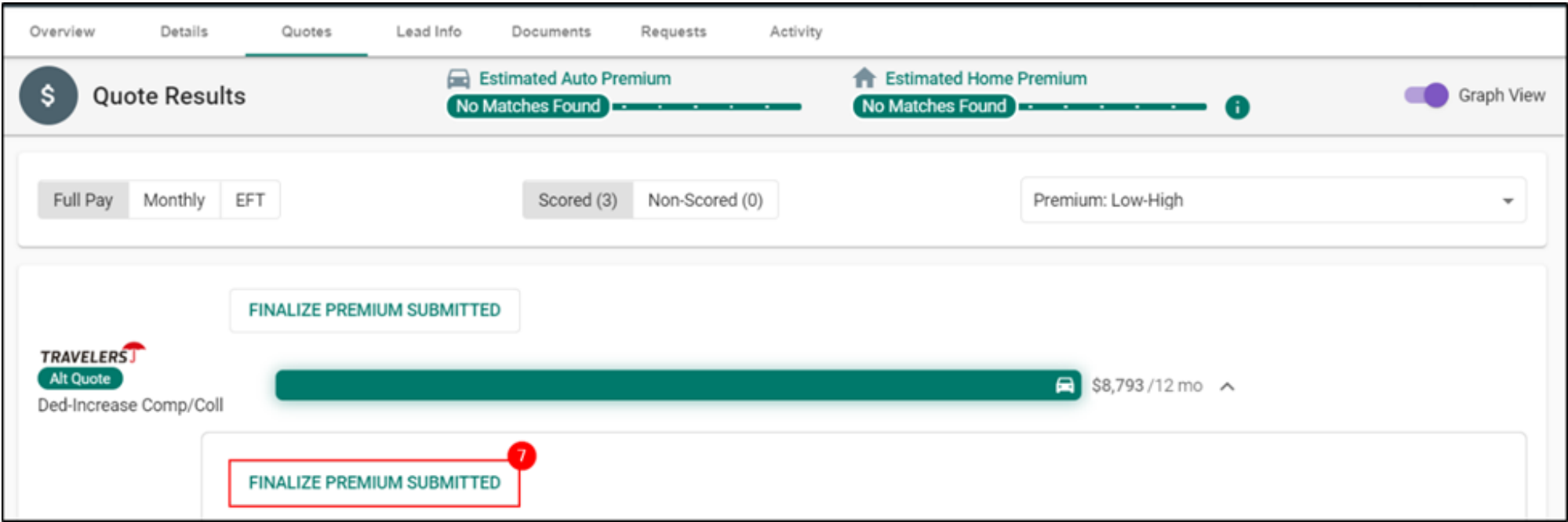
Request Final Premium

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Once all of the information is inputted, click the **Request Final Premium** button.



To confirm the request was submitted to the underwriter at ASB, EZLynx will update the quote to display "**Finalize Premium Submitted**".



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Once you submit the request for the final premium, the designated underwriter at Agency Service Bureau will receive an email notification. They will handle the communication on their end such as running all required reports and confirming carrier eligibility. You should be on the lookout for an email from the underwriter.

Once a quote has been finalized in EZLynx, all communication will be through email, **not EZLynx**. We will email you directly to request any additional information as well as to send you the firm quote with binding instructions.

Any **revisions** must be sent to the underwriter, **not updated in EZLynx**.

If you have any questions or want to check on the status of your quote, you can send an email to plnewbusiness@asbagent.com or call [800-232-3622](tel:800-232-3622) option 1.

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TIPS / TRICKS

Additional Lines

To quote additional lines of business that is not in EZLynx such as an Umbrella, Motorcycle or RV, send us an email and we will be able to assist you with obtaining a quote.

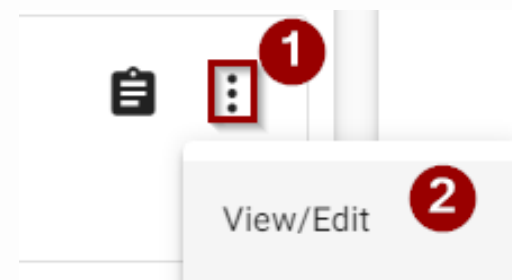
Temporary Policy Numbers for quoting purposes:

CSE: Auto: CAA1234567, Home: CAH1234567

Safeco: Auto: A1234567, Home: OA1234567

Editing Applications

You can edit applications you have already completed or that you saved for later. From the Overview screen, click on the Applications tab, then click on the dots & View/Edit.



Additional Home or Auto Quotes

You can only quote one Home and Auto under an applicant. If you want to quote an additional Home and/or Auto, you will need to create a 2nd Applicant.

Excluded Drivers

If you need to **Exclude** a driver, do not enter them in EZLynx. Instead, send us an email after you have finalized the quote so we can list them.

Additional Carriers

If you want to quote with another carrier that is not in EZLynx, email our new business team.

Error Messages

Contact our new business dept. for any errors you may receive.

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CONTACT US

E-mail plnewbusiness@asbagent.com

Website www.asbagent.com

Phone 800-232-3622

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